13th Floor, Anniversary Towers, University Way, P.O. Box 69489 Nairobi-00400
Tel: +254 02 2278000, 0711052000
E-mail: contactcentre@helb.co.ke
Website: http://www.helb.co.ke



1.	NATURE	OF	ENOUIRY	(Choose appropriately)

I wish to donate my o	verpayme	nts to a needy	student	. A	Amount: Kshs.						
☐ Want to start repa	ying loan				☐ Compliance Certificate						
☐ Loan balance (stat	Loan balance (statement)					Clearance Certificate					
Missing payments	Missing payments					Refund due to over deductions					
☐ Compliance Certifi	Compliance Certificate (non-loanee)					Refund due to erroneous deduction (Non-loanee)					
2. CUSTOMER DETAILS	S (Please r	ote that the h	ighlight	ed * naı			`				
	_		88			•					
CURRENT NAMES IN F	ULL*										
NAMES AS AT UNIVERS											
NATIONAL ID no.*	NATIONAL ID no.*				CURRENT ADDRESS						
UNIVERSITY REG no.*					TOWN	*					
	UNIVERSITY ATTENDED*				POSTAL CODE	*					
DEGREE/DIPLOMA*					CELL PHONE	*					
COURSE/FACULTY* PERIOD OF STUDIES*		FROM:*			EMAIL TO:*						
PERIOD OF STUDIES.		FROM:			10:						
a) CHANGED UNIVERSIT 3. EMPLOYMENT DETA	•	E*	b) DEFEI	RRED STU	JDIES* c) RE	EPEATED	YEAR (S) DURIN	G MY STUDY*			
CURRENT EMPLOYER											
	EMPLOYMENT/TSC No.				TELEPHONE						
ADDRESS/POSTAL COI)E				CURRENT ADDRESS TOWN						
4. LOAN REPAYMENT S	-										
NAME OF EMPLOYER	PAYROLL	NUMBER			Y INSTALLMENT AMOUNT	PERIOD					
			**			From		То			
			_								
5. BANK DETAILS (For	refund ca	ses only, pleas	e attach	copy o	f your ATM card)						
BANK NAME	* BRAN			RANCH		*					
ACCOUNT NAME				CCOUNT	NUMBER	*					
Signature	Signature				Date:						
Please note that refund overpayment below ks Prepared by:	t hs.1,000 v	vill not be refun	ded.	Í	, and the second			,			
Confirmed by:			Signat	ure:	Date:						
Verified by:			. Signat	ure:	Date:						
Approved by:				Signat	ure:		Date:				

EMPOWERING DREAMS

